

Improving Supply Chain Agility

Enabling Flexible and Responsive Supply Chain Operations

This course illustrates why agile companies achieve faster time to market, higher productivity in front-line sales staff, and spend more time on value-adding activities such as innovation, customer interaction, and problem solving. Additionally, agile organizations recognize that individuals who care about their work and have meaningful interactions with fellow colleagues will outperform any process, tool, or workflow. Participants will have the opportunity to share insights around the strengths and weaknesses within their organization's supply chain, and discuss how to build agility into the culture of their team. They'll also explore the different dimensions of agility and gain an understanding of how flexibility and responsiveness play a role in achieving agility.

This course features:

- 30-45 minutes of activities a day
- One 60-minute virtual live event
- Moderator support of questions, comments, and group engagement

Developed in Partnership with



Learners will:

- Gain an understanding of why agility is critical for business success
- Discover the 5 Dimensions of Supply Chain Agility
- Identify opportunities and share action plans for improvements
- Discuss ways to leverage their organization's culture to create agile collaboration

Author



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Course Outline

DAY 1

The Business Case for Supply Chain Agility

- What is Supply Chain Agility?
- The Business Case for Supply Chain Agility
- People, Process, and Technology in Pursuit of Supply Chain Agility

DAY 2

Pursuing Higher Levels of Supply Chain Agility

- Factors that Drive Supply Chain Flexibility
- A Broader View of Supply Chain Flexibility
- The Imperative of Demand-Driven S&OP

DAY 3

Keys to Supply Chain Responsiveness

- Building a Responsive Supply Chain
- Factors to Consider About Supply Chain Responsiveness
- Distinguishing between Strategic and Operational Responsiveness

DAY 4

Breakout Group Meeting

- Positive Leadership Consulting

DAY 5

Interactive Capstone

Cohort members, faculty and a moderator synthesize learnings from the week and develop insights for next steps.